

CANCELLATION POLICY

PAYMENT POLICY

If you are securing your spot for a retreat please arrange a deposit (non-refundable) of \$200 CAD or payment in full. Only after we have received payment will your spot be reserved. If you are seeking a payment plan option, please contact kristynroseyoga@gmail.com for payment plan options.

Payment in full must be fulfilled at least one month (30 days) before the retreat.

RETREAT CANCELLATIONS

It is your responsibility to read and understand the cancellation policy before making a reservation. Naturally, no one books with the intention of cancelling or postponing their retreat, but unexpected things do happen. So please be sure to read carefully.

CANCELLATION POLICY

If you cancel your retreat, Kristyn Rose Yoga does not offer refunds for any reason. A portion of your payment may be used as credit for another retreat to be taken within two years of your original retreat date. We will gladly transfer your retreat to another potential guest if you are able to find someone to take your place, however it will be your responsibility to arrange payment details between yourself and this potential guest. Please notify me in the event that you would like to transfer your retreat to another guest for any reason. I wish I could compensate people for unforeseen circumstances (injury, family emergency, etc), but I have costs already incurred when planning these experiences. Food costs, supplies and in the case of long distance retreats, accommodation costs, travel costs and more. Kristyn Rose Yoga has designed this cancellation policy to be as compassionate as possible in the case that your plans have to change.

Depending on when you cancel, cancellation penalties may apply.

Fees are determined by the following schedule:

- If you cancel more than 60 days before your retreat start date, 100% of your payment may be applied to a future retreat (within 2 years)
- If you cancel 60 – 89 days before your retreat start date, 75% of your payment may be applied to a future Retreat (within 2 years). You will forfeit 25% of the price of your retreat.
- If you cancel 15 – 59 days before your retreat start date, 40% of your payment may be applied to a future Retreat (within 2 years). - You will forfeit 60% of the price of your retreat.
- If you cancel 14 days or less before your retreat start date, you will forfeit your entire payment.

Exceptions to our policy cannot be made for any reason.

If Kristyn Rose Yoga must cancel a booked retreat date for any reason, you may transfer your full retreat payment to another retreat, or you may request a refund of your payment to me, constituting a full settlement.

Thank you for reading the Retreat Cancellation Policy. I try to be as flexible as possible, but as you are aware, there are many expenses when curating these magical retreat days/weeks. I am so excited to Retreat with you. Please let me know if you have any questions at all.